

Audio/Video Scripts

Activity Information

Activity Name/#	1
Module	Loan Processing

Actor #1 Profile

Character ID #	
Character Name	
Gender & Age	Male
Characteristics	Confused Customer
Other	

AUDIO CHARACTERISTICS			
Mood	Tone	Voice Level	Background
Confused	Medium	Low	Texan

Actor #2 Profile

Character ID #	
Character Name	
Gender & Age	Female
Characteristics	Service Rep
Other	

AUDIO CHARACTERISTICS			
Mood	Tone	Voice Level	Background
Confident	Medium	High	Spanish

ROUND 1 Conversation

Q#	Actor #1	RESPONSE – Actor #2	AUDIO CHARACTERISTICS				
			MOOD	TONE	LEVEL	AUDIO FILE #	AUDIO FILE NAME (.wav/.wma)
A							
B							
C							
D							
E							
F							